Data Backup as a Service (BaaS)

BaaS from Support Functions is a fast, secure offsite backup and restore solution: the best way to make sure your business doesn't lose money because of downtime or lost data.

A growing business needs scalable and resilient IT. Support Functions delivers this through secure, reliable cloud hosting for your business's IT infrastructure: cost-effective solutions bolstered by unparalleled customer service and always-on technical support.

Benefits

Business Continuity	Eliminate downtime and keep critical data safe. Offsite backups can be restored in the cloud in case of an IT system crash at your end.	
Simplicity	10-minute set up. Easy to use. 24/7/365 tech support from Support Functions.	
Transparent pricing	Simple pricing with no hidden costs. Pay per GB (as low as \$0.10/GB) and per VM.	
Convenience	Restore your data from the cloud in minutes. Anytime, anywhere.	

Technical Details

Networking	Networking via SSL for secure and reliable connectivity (no VPN required).	
Encryption	End-to-end encryption. Strong encryption of all data at source (before it leaves your network perimeter), in transit, and at rest.	
Architecture	Built-in compression, deduplication, WAN acceleration, forever incremental backups, GFS retention policies and more.	
Visibility and Control	Monitor your cloud backup repositories to track consumption and receive reminders for hosted storage renewals.	



Our service-level agreement calls for a 24-hour response time when issues arise. Support Functions regularly responds to our needs within minutes. If we assign them a project, we know that Support Functions can be counted on to execute it from A to Z in a reliable and honorable manner.

-Bob G., Co-Founder, Glory Days Grill

Support Functions Cloud Infrastructure

Infrastructure	Security	Power and Cooling
Tier III+ data centers State-of-the-art heat/smoke detection and suppression systems Fiber-rich with dual fiber entry points	24×7 security and CCTV Guarded entrances and access control Biometric access control	99.999% uptime N+1 best-in-class power Efficient 2N cooling

30-day FREE trial, no credit card required. Bolstered by unparalleled customer service and technical support.